

Run your interpreting agency on one platform.

Schedule jobs, broadcast to the right interpreters, calculate billing, invoice clients, and pay your team — with an AI receptionist, overnight dispatch, and video, phone, and AI interpreting built into the same system. Every workflow exists because we needed it ourselves.

100+
LANGUAGES

24/7
AI RECEPTIONIST

VRI · OPI · AI
BUILT IN

Unlimited
INTERPRETERS

WHAT'S BUILT IN

PREMIUM

AI Receptionist

Answers your line when no one can. Holds a natural conversation, gathers the request, and hands it to AI intake so a scheduler creates the job in one click.

PREMIUM

Overnight Dispatch

Give each hospital contract a PIN. The receptionist verifies it, texts and calls your on-call interpreter, and tells the hospital the ETA — no coordinator awake at 2am.

PREMIUM

AI Intake Parsing

Paste an email, drop a PDF, or take a call. IMP reads the request and fills the job form itself — language, date, location, account. You review and confirm.

VRI · OPI · AI Translator

Video, phone, and real-time AI interpreting run inside IMP, billed per minute. Toggle human or AI per job — no third-party vendor bolted on.

AND EVERYTHING ELSE THE AGENCY RUNS ON

Job Broadcasting

Offer a job to your full roster or a saved list, ranked by language, certification, proximity, and availability. Conflict detection blocks double-bookings; auto-rebroadcast keeps unfilled jobs moving.

Rate Cards & Billing

Rates per account and per language — rounding rules, tiered thresholds, cancellation policies, rush and after-hours surcharges. Charges calculate the moment a job completes.

Interpreter Portal

Interpreters see their own schedule and a full breakdown of what they've earned — per job and per pay period — without emailing your coordinator. One-tap accept, availability, and navigation.

Reports & Analytics

Revenue summaries, interpreter payroll, monthly overviews, and language demand. Multiple report types, all exportable to CSV.

Scheduling & Calendar

Month-view calendar with recurring appointments, full timezone handling, and buffer times so the same interpreter is never booked twice.

Invoicing & Payments

Batch branded invoices by account and date range, sync to QuickBooks, collect through Stripe. Void and reissue without breaking your books.

Client Portal

Clients view invoices, pay online through Stripe, request interpreters, and review their full job history — no phone tag with your staff.

Runs On Any Phone

Native apps on the App Store and Google Play for interpreters, and the browser everywhere else. Work from anywhere.

WORKS WITH **QuickBooks** **Stripe** **Email** **Google Maps** **Apple Maps**

STANDARD

\$199 /mo, billed annually

Scheduling, broadcasting, rate cards, invoicing, reports, and all three portals. Includes 250 jobs/month, \$0.25 per job after. Unlimited interpreters. VRI, OPI, and AI interpreting run inside IMP, billed per minute at the rate you set.

Free onboarding · Free data migration · First month free

PREMIUM

+\$99 /mo on top of Standard

Everything in Standard, plus the AI layer:

AI Receptionist · Overnight Dispatch
AI Intake Parsing · AI Customer Support

Your phone answered, requests parsed, support handled — around the clock.

Already on another platform? We migrate all of it — jobs, interpreters, accounts, rate cards, and history.

You don't rebuild your agency in a new system. We move it for you, free, and onboarding is included.

See it run on your agency's jobs.

A personalized walkthrough built around your real workflow. No slides, no pressure.

interpretationmanagement.com

Frederick Interpreting Agency · Frederick, Maryland